



Operations or Departmental Manager

LEVEL 5



LEVEL 5
HIGHER



TYPICAL DURATION
20 MONTHS



TRAINING METHOD
BLENDED



ASSESSMENT METHOD
CONSULTATIVE PROJECT



FUNDING VALUE
£7,000



EPA ORGANISATION
INNOVATE

COURSE OVERVIEW

LEARN HOW TO MANAGE TEAMS AND PROJECTS IN LINE WITH A PRIVATE, PUBLIC OR VOLUNTARY ORGANISATION'S OPERATIONAL OR DEPARTMENTAL STRATEGY.

ROLE PROFILE

An Operations or Departmental Manager is someone who manages teams and projects, and plans and implements operations and contributes to the organisational strategy, as well as its implementation. They are accountable to a more senior manager or business owner.

TYPICAL JOB ROLES

Operations Manager, Regional Manager, Divisional Manager, Department Manager and Specialist Managers.

PROGRESSION ROUTES

On completion, apprentices can register as full members with the chartered management institute and those with 3 years' of management experience can apply for chartered manager status through the CMI.



QUALIFICATIONS INCLUDED

Operations or Departmental Manager Level 5 Standard

MORE PROGRAMME INFORMATION

VALUE ADDED OPTIONS RECEIVE 10 CERTIFICATES

Typically including
Performance Management
Leading & Motivating a team
Conflict Management
GDPR
Organising and Delegating
+ 5 others from The Skills Network

WHAT TO EXPECT FROM LMP EDUCATION

- Dedicated account management and recruitment
- Leading nationwide apprenticeship training provider
- Specialists in the education, training and business sectors
- Delivering vibrant, engaging learning for all learners
- Blended and remote teaching and learning
- Tailored learning plans for each individual
- Experienced tutors and delivery support team
- Designated safeguarding officers, policies and procedures

Contact Us

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