

# Safeguarding Support Officer

## LEVEL 3 APPRENTICESHIP PROGRAMME

Build essential skills for effective safeguarding across organisations and schools

**96%**

### STAFF RETENTION

of people have progressed  
in their career after  
completing this programme

### INVEST IN YOUR TEAM

- High Quality Training
- Industry Relevant Content
- Commitment to Excellence
- Expert Support and Mentoring
- Excellent Safeguarding and Wellbeing
- Focus on Personal and Professional Development

**#INSPIRINGAMBITION**



## PROGRAMME SUMMARY



Apprenticeship level  
**Level 3 Advanced**



Typical duration  
**21 months**



Training method  
**Blended Learning**



Assessment method  
**Portfolio**



Cost/funding value  
**£0 / £7,000**



EPA organisation  
**Ofqual**

## About the Programme

This programme provides structured training to develop skills, knowledge and behaviours to protect vulnerable individuals including children, young people, adults and others in the community.

Gain the knowledge, skills and confidence to safeguard vulnerable individuals, serving as the first point of contact for concerns. Learn to recognise early signs of abuse, conduct risk assessments, and collaborate with agencies to ensure timely interventions.

## Who is this programme for?

The Safeguarding Support Officer apprenticeship is ideal for individuals currently working in a role that involves safeguarding duties. It is for those looking to develop safeguarding skills, designed to promote best practice, ensure compliance and improve responses to safeguarding concerns.

## Employer Benefits

- Investing in a **Level 3 Safeguarding Support Apprenticeship** allows organisations to ensure that their safeguarding personnel are fully qualified to deal with safeguarding concerns.
- Organisations can **train existing or new employees at a reduced cost**, with up to 95-100% government funding available through the Apprenticeship Levy or other funding schemes.
- Develop a Skilled, In-House Professional – Apprentices are trained to your specific systems, processes, and values, making them more effective than externally trained hires.
- Supports Better Multi-Agency Working helps to improve communication with social services, early help teams, and police.

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### Typical Job Roles

Safeguarding advisor, safeguarding assistant or safeguarding coordinator.

### Progression Routes

Once achieved, successful individuals will be able to perform the role of a safeguarding support officer. The qualification may also be used as a stepping stone for those aspiring to be a Designated Safeguarding Lead or Designated Safeguarding Officer. Specialise in areas like child protection, adult safeguarding, or multi-agency safeguarding hubs (MASH).

## Career Pathways



**Safeguarding Support  
Officer**  
Level 3



**Designated Safeguarding  
Officer or Strategic  
Leadership Roles**

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# Learner Benefits

Gain a strong foothold in the safeguarding, education, or social care sectors—industries with growing demand for trained professionals. Direct involvement in protecting children and vulnerable people, making a real difference in their lives.



**Recognised Qualification:** upon completion of this programme, you will receive a nationally recognised certification.



You'll gain **hands-on experience** while receiving a wage, with no tuition fees to pay.



Access to **off-the-job training** tailored to safeguarding principles, child protection procedures, information management, and multi-agency working.



**Learn core skills** such as handling disclosures and concerns, recording and reporting procedures, confidentiality and data protection, supporting Designated Safeguarding Leads (DSLs).



**Develop transferable skills** that are valuable across multiple sectors.

Upon completion, learners will be able to confidently deal with safeguarding concerns and collaborate with external agencies. They will be prepared for a meaningful and impactful role, making a real difference in promoting safety, wellbeing, and human rights.

## What will you learn

Within a Safeguarding Support Officer apprenticeship programme, learners will develop a range of skills including identifying safeguarding concerns, using safeguarding legislation and organisational policies and procedures to advise colleagues on safeguarding matters, and how to triage and prioritise safeguarding concerns.

Apprentices will also gain comprehensive knowledge regarding safeguarding principles, methods for person-centred communication, when and how to escalate concerns, local policies and procedures and more.



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# Off the job training

Off-the-job hours are a vital part of this apprenticeship. Training is directly relevant to the programme and can take many forms, including:

- Individual study time for reflection and growth
- Apprenticeship tutor sessions and webinars
- Group learning opportunities (like inset days)
- Shadowing experienced colleagues
- Mentoring from line managers
- 1:1 performance reviews and feedback
- Attending meetings and briefings
- Learning new policies
- Relevant YouTube/TV shows
- Professional development
- Online courses
- Enrichment activities
- Research and learning
- Collaborative planning/resource preparation

At LMP, the supportive tutors will work closely with you to create a personalised training plan that meets all requirements for this programme.



**Striving for a Distinction** - we provide distinction criteria for all apprentices and encourage everyone to strive for the best outcome.

## End point assessment

End-point assessment (EPA) is **an independent assessment that takes place at the end of the apprenticeship training**. This is to test that the apprentice is competent in their occupation. All apprentices must complete an EPA. There are a variety of assessment methods to test apprentices' competency.

## Gateway

Gateway takes place before an EPA can start. LMP Education will work with the employer to **review their apprentice's knowledge, skills and behaviours**. This period of time is used to see if the apprentice has met the requirements of the apprenticeship set out in the apprenticeship standard, and they are ready to take the assessment.

## Functional Skills

LMP Education provides functional skills support to all our learners. While functional skills are no longer a requirement for learners who are 19+, LMP still offers functional skills training for those who choose to take the qualification.

[Learn more about functional skills at LMP →](#)





# MILESTONES OF LEARNING

**Safeguarding Support  
Officer**

LEVEL 3 APPRENTICESHIP PROGRAMME





# MODULES INCLUDE

## Safeguarding Legislation, Policies

**Content includes:** Roles in Safeguarding, Settings and Organisations

## Safeguarding Principles

**Content includes:** Understanding safeguarding theory, linking theory to practice, applying lessons from reviews

## Identifying and Responding to Safeguarding Concerns

**Content includes:** Identifying and responding to safeguarding concerns, prioritising actions

## Safeguarding Processes, Inspection and Supervision

**Content includes:** Reporting incidents, responding to safeguarding reviews, embedding improvements

## Communication in Safeguarding

**Content includes:** Person-centred communication, tailoring safeguarding responses, maintaining confidentiality

## Collaboration in Safeguarding

**Content includes:** Working with wider teams, managing safeguarding caseloads, escalation pathways



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# Why LMP Education

LMP Education is an award winning training provider. Our programmes are designed to support both learners and employers in training and upskilling talent across industries. We have a team of expert tutors to support learners at each step of the way on programme and beyond.



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## Our Learners Say

“I have recently started this programme and I am already seeing an impact. As a result of the training, I am now more confident with safeguarding situations.”



**- Miriam Majeed, Safeguarding Support Officer,  
Oasis Academy Clarksfield**

## Work with Us

We can support you and your organisation to use the power of apprenticeships. LMP Education is a registered market leading training provider for finance apprenticeships. Our team can support you with recruiting an new apprentice or upskilling existing staff members. Benefit from our free recruitment service and book a discovery call today to find out more about this programme.



**Employers - book a discovery call  
with an apprenticeship expert**  
[bit.ly/lmp-call](https://bit.ly/lmp-call)



**Candidates - enrol today online  
check website for cohort start date**  
[bit.ly/sso-l3](https://bit.ly/sso-l3)

